

## **Problems Uploading to New AWSOM? Here Are Some Alternatives**

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Each New AWSOM user has been sent a DropSite configured for their particular paper(s). This DropSite is basically a pre-configured FTP upload client. All a Member need do is drag the PDF files to be uploaded to New AWSOM onto the DropSite and they are done. In theory at least.

DropSite has not turned out to be as robust or reliable an FTP upload client as we had hoped. Members are reporting slow transfer, dropped connections, and similar issues. We needed a better approach.

New AWSOM will accept FTP uploads from any FTP client on any platform. All that is needed is the Host name "ftp.newawsom.awna.com" plus the unique ID and PW for each specific paper. Each Member already has these - your New AWSOM FTP ID and PW are the same as your New AWSOM search ID and PW.

If you are encountering upload problems to New AWSOM, I suggest you try using a different FTP client. There are a number available, of differing capabilities and functionality. To assist Members, we've done a little research and offer the following candidates. Please note that most are ShareWare, offer a trial period, and system requirements vary for each - check the package before you try to use it. Most of the packages allow interrupted transfers to be resumed - if the FTP client loses a connection, it will automatically re-connect and continue with the upload.

Please note that we have not extensively tested all of these packages - they are offered based on recommendations from satisfied users. Please let me know your results, good or bad, of any that you try - I'll publish them to help other Members.

### **PC FTP Clients**

Our recommended package for Windows users. SmartFTP found at <http://www.smartftp.com> This package has received more positive reviews than any other Windows FTP client. Offers a free 30 day trial and costs \$44 to purchase

DigitalCandle's BulletProof FTP <http://www.bpftp.com/> no free version, 30-day trial only, US\$30 to purchase

GlobalSCAPE's CuteFTP <http://www.cuteftp.com/> no free version, 30-day trial only, US\$40 to purchase

Ipswitch's WS\_FTP <http://www.ipswitch.com/> no free version, 30-day trial only, US\$40 to purchase

Visicom Media's AceFTP <http://software.visicommedia.com/> free version requires registration, US\$40 to purchase

FileZilla <http://filezilla.sourceforge.net/> free, as an open-source development project

### **Mac FTP Clients**

First, OS X users can try the built in FTP client in Mac OS X. To access it, pull-down the "Go" menu in the Finder and select "Connect to Server...". In the pop-up window, enter the name of the FTP server you want to access in the form <ftp://ID:PW@ftp.newawsom.awna.com> where ID is your New AWSOM ID and PW your password. Free, functional, and follows the Mac interface faithfully.

Interarchy (formerly Anarchie) <http://www.interarchy.com/main/> is award-winning commercial file transfer software for the Macintosh. It runs natively and is optimized on Mac OS X, Mac OS 9 or Mac OS 8. Cost is \$45 US per copy.

Fetch <http://www.fetchsoftworks.com/> is an easy-to-use, full-featured FTP client for the Apple Macintosh. Version 4.x is \$25 US and is OS X-compatible. The older version 3.0.3 is freeware and runs fine under OS 8, OS 9 or as a Classic Environment application under OS X.

Transmit <http://www.panic.com/transmit/> is the most OS X-like FTP client available. It's fast and feature-rich. Version 2.5 is OS X-only (requires OS X 10.1 or later), while version 1.7 runs under Mac OS 9. You can download a fully-functional trial version — after 15 days, you must purchase or your sessions are limited to 10 minutes. Cost is \$24.95 US